



Inclusive groups checklist



Inclusive groups demonstrate an understanding of the value of each member and how they contribute to achieving the goal. All activities occur in groups or teams and the group's approach is an essential element of successful consumer involvement. This brief checklist is designed to be completed with respect to your groups or teams across the service or organisation in general. However, it may also prove useful in evaluating a single group or team.

1. Champions

Champions are leaders within the organisation who promote the benefits of consumer involvement.

Questions	None	Some	The majority
Do your groups have champions who are actively committed to consumer involvement?			
Do your 'consumer champions' advocate and promote understanding about consumer involvement across the organisation?			

2. Mutual respect

Consumers are respected and valued for their contribution. Their views are actively sought, listened to and considered.

Questions	None	Some	The majority
Do the professionals in your groups demonstrate respect for the expertise of each member?			
Are the views of your consumers actively sought, listened to and considered?			

3. Equality

Consumers are considered equal members of the group.

Questions	None	Some	The majority
Do the professionals in your groups consider the contribution of consumers to be of equal merit to that of other group members?			
Do your consumers feel that their contribution is of equal value?			



4. Combined learning and professional development

Professionals and consumers undertake learning and professional development activities together and learn from each other's knowledge and experience.

Questions	None	Some	The majority
Have your consumers and professionals undertaken professional development activities together?			

5. Communication

Professionals and consumers communicate in a meaningful way that builds knowledge, understanding and mutual respect.

Questions	None	Some	The majority
Do the professionals in your groups communicate with consumers in similar ways to how they might communicate with other professional group members?			
Do professionals and consumers communicate effectively with one another both in and outside of meetings or programs?			

