



# Principles and indicators for successful consumer involvement in research: a checklist



Principle	Indicator (s)
Are the consumer roles agreed between the researchers and consumers involved in the research?	<ul style="list-style-type: none"> <li>The roles of consumers in the research are documented.</li> </ul>
Do researchers budget appropriately for the costs of consumer involvement in research?	<ul style="list-style-type: none"> <li>Researchers apply for funding to involve consumers in the research.</li> <li>Consumers are reimbursed for their travel costs</li> <li>Consumers are reimbursed for their indirect costs (e.g. carer costs).</li> </ul>
Do researchers respect the differing skills, knowledge and experience of consumers?	<ul style="list-style-type: none"> <li>The contribution of consumers—their skills, knowledge and experience—are included in research reports and papers.</li> <li>Consumers' training needs related to their involvement in the research are agreed between consumers and researchers.</li> </ul>
Are consumers offered training and personal support, to enable them to be involved in research?	<ul style="list-style-type: none"> <li>Consumers have access to training to facilitate their involvement in the research.</li> <li>Mentors are available to provide personal and technical support to consumers.</li> </ul>
Do researchers ensure they have the necessary skills to involve consumers in the research process?	<ul style="list-style-type: none"> <li>Researchers ensure that their own training needs are met in relation to involving consumers in the research.</li> </ul>
Are consumers involved in decisions about how the research participants are both recruited and kept informed about the progress of the research?	<ul style="list-style-type: none"> <li>Consumers give advice to researchers on how to recruit participants to the research.</li> <li>Consumers give advice to researchers on how to keep participants informed about the progress of the research.</li> </ul>
Is consumer involvement described in research reports?	<ul style="list-style-type: none"> <li>The involvement of consumers in the research reports and publications is acknowledged.</li> <li>Details are given in the research reports and publications of how consumers are involved in the research process.</li> </ul>
Are research findings available to consumers in formats and in language they can easily understand?	<ul style="list-style-type: none"> <li>Research findings are disseminated to consumers involved in the research in appropriate formats (e.g. large print, translations, audio, Braille).</li> <li>The distribution of the research findings to relevant consumer groups is in appropriate formats and easily understandable language.</li> <li>Consumers involved in the research give their advice on the choice of methods used to distribute the research findings.</li> </ul>

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